

City of Mississauga - 2006 Accessibility Plan - Annual Review

Priorities for 2006

Initiative	Barriers Addressed	Main Responsibility	Implementation Plan
<p>1. <u>Communication Strategy</u>.</p> <p>To update and implement a broad-based communication campaign to promote the Accessibility Plan and to increase internal and external awareness of accessibility issues.</p>	<p>Attitudinal, Information/Communication</p>	<p>Corporate Services, Communications</p>	<ul style="list-style-type: none"> • promote Lunch N Learn session about Mental Illness/Mood Disorders in recognition of Mental Illness Awareness Week • further support 3 to 4 educational themes that focus on disability awareness with H.R. and Access. Coord. • news releases produced as opportunities arise • articles for Councillor's newsletters as appropriate • continue to provide information in the Fall/Winter issue of Active Mississauga • suggest using City Managers sessions as appropriate to include information about the AODA and the City's Accessibility Plan • continue seasonal internal e-newsletters • submit Network articles as appropriate • support launch of Accessibility Design Handbook • provide information about accessibility in the Rec. and Parks e-newsletter • highlight International Day of Disabled Persons (Dec. 2?) and/or National Access

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		Facilities and Property Management	<p>Awareness Week (May 29 – June 2)</p> <ul style="list-style-type: none"> • ad in Active Lives 2006 Calendar • update accessibility web pages(internal and external) • posting of Assistive Listening Devices signs and other accessibility signs at City facilities
<p>2. <u>Development of Accessibility Design Guidelines.</u></p> <p>To develop accessibility design criteria for City facilities that would apply to capital projects and for private developments where applicable through the site plan process.</p>	Physical, Architectural	Community Services, Corporate Services, Transportation and Works, Planning and Building.	<ul style="list-style-type: none"> • approval of Accessibility Design Handbook (ADH) by Council • produce the Accessibility Design Handbook for distribution • communication plan for ADH • circulate document to Building Industry Liaison Team (BILT) • continue accessibility review of new City facilities and renovation projects • develop a more formal process for city facility accessibility reviews which includes involvement of the AAC • amend Zoning By-Law and Disabled Persons Parking By-Law • provide training about accessibility design • develop multi-year accessibility retrofit

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			priority plan <ul style="list-style-type: none"> develop a plan for sharing Accessibility Design Handbook with the Private Sector
3. Development of a Disability Awareness/ Sensitivity <u>Training</u> Program. To heighten staff's sensitivity to accessibility issues for customers and coworkers in the disability community.	All	Corporate Services, Training and Development, Human Resources Access. Coord. Access. Coord, H.R. Access. Coord. Access. Coord.	<ul style="list-style-type: none"> “Respectful Workplace” Training –re: workplace harassment, diversity and accessibility for full time employees. This will be on-line training (part of e-learning) Roll out –December, 2005. Formal (face-face) “Respectful Workplace” Training for managers and supervisors, Roll out –December, 2005 Investigate use of Customer Service Training program developed by Ministry provide Disability Awareness/Sensitivity Training to P&B, and H.R. staff provide information to facility staff regarding accessibility signage (meaning of disability symbols) and the use of Assistive Listening Devices invite Learning Disabilities Association to provide training

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4. <u>Review of Departmental Plans and Corporate Policies in Relation to Accessibility</u>	All	All Departments responsible for review of policies and Corporate Strategies. Mgmt Consulting, Corporate Policy Analyst to facilitate policy review.	<ul style="list-style-type: none"> continue to review Corporate policies and Departmental/Corporate Strategies with an accessibility lens
5. <u>Examination of Accessibility Issues in Future Directions – Master Plan for Recreation & Parks and Library</u>	Physical, architectural, information or communication, attitudinal, policies or practices	Community Services, Rec and Parks, Library Services	<ul style="list-style-type: none"> identify permitted parks which are accessible on City's website staff to receive training regarding "Universal Trail Assessment"
6. Continue Implementation and Evaluation of Mississauga <u>Transit's</u> Accessibility Plan	Physical	Transportation and Works, Transit	<ul style="list-style-type: none"> increase # of accessible buses increase # of accessible routes enhance marketing of accessible routes/buses

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<p>7. Evaluation and review of <u>Information Technology Services</u> with respect to improved Accessibility.</p> <p>Self-Serve and assisted access through the Internet and other electronic channels.</p>	Information/Communication	Corporate Services, Information Technology	<ul style="list-style-type: none"> • Review and assess for W3C compliance Level 1, 2 and 3 • Review and assess effectiveness of Ministry of Health approved Assistive Software on eCity website • Review and assess opportunities for 'In Facility' Technology for public use